

WEBSITE MAINTENANCE

Questionnaire



Affordable website Management & Maintenance

CURRENT WEBSITE STATUS

How would you describe the current state of your website?

Excellent

Good

Fair

Poor

Is your website currently experiencing any issues?

Yes

No

If yes, please specify?

Who is your current web hosting provider?

Do you have an existing maintenance plan?

Yes No

If yes, please specify?

CURRENT WEBSITE STATUS

Do you have a backup and recovery strategy in place?

Yes No Not sure

How often do you perform website backups?

Daily Weekly Monthly Other

If other, please specify?

Have you experienced any security breaches in the past year?

Yes No

If yes, please specify?

WEBSITE FUNCTIONALITY

Are you currently using any security plugins or services?

Yes

No

If yes, please specify?

CONTENT MANAGEMENT

How frequently do you update your website content (text, images, videos, etc.)?

Daily

Weekly

Monthly

As needed

What type of content updates do you require regularly?

Text

Images

Videos

Blog posts

Others, please specify:

MAINTENANCE PREFERENCES

How frequently would you like maintenance services to be performed?

Daily

Weekly

Monthly

As needed

Do you have any specific requirements or preferences for maintenance tasks?

Yes

No

If yes, please specify?

What type of content updates do you require regularly?

- WordPress Version Updates
- Partial design changes to existing design to increase the site performance
- Check and fix any broken links
- Check For Poor or Fading Images And Replace as Required
- Test all e-mail accounts (requires you to confirm receipt)
- Update, correct or remove HTML web pages as requested
- Update, Specials
- Update, Photo Gallery
- Creation of new pages
- Recommendations to customer regarding website appearance, functionality, look and feel to improve website performance
- Server Information
- Image Upgradation
- Links Verification
- Theme Updates
- Plugin Updates
- Monthly Backups
- Monthly issue lookup
- Other

If other, please specify:

WORDPRESS AND PLUGINS

Is your website built on WordPress?

Yes

No

How often do you update your WordPress themes and plugins?

Regularly

Occasionally

Rarely

Never

Do you require assistance with WordPress updates and plugin management?

Yes

No

TECHNICAL DETAILS

What technologies or platforms is your website built on? (e.g., HTML, CSS, JavaScript frameworks, CMS platforms other than WordPress)

Do you have any custom functionalities or integrations on your website?

Yes

No

If yes, please specify?

Are there any third-party services or APIs integrated with your website?

Yes No

If yes, please specify?

Choose from the below plan you would like to proceed with:

<input type="checkbox"/> Standard	<input type="checkbox"/> Business	<input type="checkbox"/> Premium
• WordPress Version Updates	• WordPress Version Updates	• WordPress Version Updates
• Partial design changes to existing design to increase the site performance	• Partial design changes to existing design to increase the site performance	• Partial design changes to existing design to increase the site performance
• Check and fix any broken links	• Check and fix any broken links	• Check and fix any broken links
• Check For Poor or Fading Images And Replace as Required	• Check For Poor or Fading Images And Replace as Required	• Check For Poor or Fading Images And Replace as Required
• Test all e-mail accounts (requires you to confirm receipt)	• Test all e-mail accounts (requires you to confirm receipt)	• Test all e-mail accounts (requires you to confirm receipt)
• Update, correct or remove HTML web pages as requested	• Update, correct or remove HTML web pages as requested	• Update, correct or remove HTML web pages as requested
• Update, Specials	• Update, Specials	• Update, Specials
• Update, Photo Gallery	• Update, Photo Gallery	• Update, Photo Gallery
• Creation of new pages	• Creation of new pages	• Creation of new pages
• Recommendations to customer regarding website appearance, functionality, look and feel to improve website performance	• Recommendations to customer regarding website appearance, functionality, look and feel to improve website performance	• Recommendations to customer regarding website appearance, functionality, look and feel to improve website performance
• 2 Monthly issue lookup	• Server Information	• Server Information
	• Image Upgradation	• Image Upgradation
	• Links Verification	• Links Verification
	• 3 Monthly issue lookup	• Theme Updates
		• Plugin Updates
		• Monthly Backups
		• 4 Monthly issue lookup